

SW347 – Management Candidate: Mortgage Operations//Risk Management/Training/Compliance

Solid and progressive management experience primarily in mortgage finance and banking including operations management, customer relations, project management, compliance and training. Pragmatic problem solver with excellent interpersonal and communication skills and the ability to resolve multiple and complex issues in a time critical environment. Develop, lead and motivate high performance, cross-functional teams to exceed goals, execute deadlines and provide exceptional customer service. Highly organized, astute business strategist with proven success in leading organizations through critical transitions and implementation of initiatives. Strong analytical and technical skills including Microsoft Office.

Expertise Includes:

- Customer Experience Enhancement
- Operations & Production Management
- Enthusiastic & Empowering Leadership
- Training Design & Delivery
- Change Management
- Process Improvement & Implementation