

SW366 – Head of Retail Banking/Project Management/Vendor Management/Marketing

More than 20 years of extensive experience in operations, vendor management, sales performance and coaching. Experience spans platform, teller, training and management in the banking industry. Passionate about quality performance and customer satisfaction. Consistent record of accomplishment in improving efficiencies, productivity and profitability through coaching teams, line of business collaboration and process improvements. Outstanding interpersonal, motivational and presentation skills.

Summary of Skills

- Sales/goal Driven
- Collaborator
- Project Management/ Program Development
- Product Management
- Marketing
- Strong Digital & Web content developer
- Sponsorship Management
- Client campaigns: digital, email, direct mail, marquee

Summary of Experience

- Retail Staff/Branch Manager
- Retail Operations Manager
- Analytics Manager/ Data Analysis
- Marketing
- Project Management

Summary of Strengths

- Communication
- Problem Solver
- Strategic Thinker