

SW390 – IT Officer

Seasoned IT Officer with 22 years' experience in Information Technology and 15 years banking specific IT support. Past history included work with both internal IT departments and outside IT vendors. Also spent several years working for managed service providers providing IT support for various industries outside the financial sector. Customer service is crucial and drives everything I do. Skilled in a wide variety of IT disciplines, from desktop support to vendor management to networking to strategic planning and audit. Many years of experience in software support and e-mail management.