

Pinnacle Bank has an immediate opening for an **ITM Service Specialist** at our Athens, GA location.

Job Duties include:

The ITM Service Specialist is the face the bank. The ITM Service Team Member is responsible for a quick and customer friendly response in a manner that is consistent with the customer service focus of Pinnacle Bank.

The employee is responsible for:

- ~growing the deposits of the bank by creating an exceptional customer experience while providing and filling customer needs as they occur
- ~building long-term customer relationships by being knowledgeable of the customer base, and proactively uncovering individual customer financial needs
- ~maintaining a positive service mentality
- ~having the capacity to successfully satisfy the customer while taking into account the resources and needs of the organization
- ~ensuring superior quality service in completing all customer transactions
- ~matching the financial needs that achieve those customer goals with product and service solutions
- ~demonstrating an accurate knowledge of the bank's products and services

**Education, Experience and Skills:**

Applicants must have at least a High school diploma or equivalent and at least 12 months experience in banking/customer service.

**Job salary and benefits**

Working days vary between weekdays and Saturday

Normal work shifts: Varies

The hours for this role are Part-time, Permanent

Hourly "Non-exempt" position

Please apply online at <https://www.pinnaclebank.com/why-pinnacle/careers/>

Pinnacle Bank is an Equal Opportunity Employer and welcomes all qualified applicants. It is the policy of Employer to consider applicants without regard to race, color, religion, creed, national origin, gender, disability, marital or veteran status, age or any other legally protected status.