

### **HW3913 - IT Tech Support Specialist I**

The overall responsibility of this position is to provide hardware, software, and technical support in a help desk environment. The ideal candidate must possess excellent customer service, communication and organization skills while assisting our internal customers by phone, remote access and sometimes travel that may be required through Clayton, Fayette and Henry counties as needed.

#### **Qualifications:**

- Knowledge of computer hardware
- Knowledge of computer software
- Knowledge of computer networks
- Demonstrated technical planning

The ideal candidate is someone who has completed or is in the process of completing a degree in Information Technology and is looking to reinforce classroom theory with real world skills and experience.

Job Type: Full-time

Please respond to [luann.daniels@heritagebank.com](mailto:luann.daniels@heritagebank.com).