



Synovus is – and always has been – a place where business is personal. While we have different names in different places, we are one company – Synovus. We have the strength of a major financial institution while maintaining the personal relationships you’d expect from your bank around the corner. From everyday banking to corporate services, Synovus is **the bank of here**.

Synovus began with a single act of kindness in 1888, and our passion for serving others has been growing ever since. Our roots run deep in all of the communities we serve, and we are committed to helping friends, neighbors, and customers alike achieve their goals.

Synovus is currently recruiting for this wonderful employment opportunity located at its **Columbus, GA** location:

Job Title: AML/BSA Identity Theft Coordinator

Job Summary: Manages Fact Act Red Flag Identity Theft Prevention Program and Compliance functions for assigned regions/business segments/BSA/AML/OFAC Compliance units within Synovus. Fulfills regulatory compliance management requirements in support of the enterprise-wide Synovus Fact Act Red Flag Identity Theft Prevention Program and compliance program.

Job Duties and Responsibilities:

- Manages the Synovus Fact Act Red Flag Identity Theft Prevention Program and works to ensure that adequate policies, procedures, and processes are in place to properly adhere to regulatory requirements.
- Provides the BSA/AML Officer a complete reporting of the Status of the Fact Act Red Flags Identity Theft Prevention Program and Risk Assessment on an annual basis. The report consists of risk issues regarding the status of the program, as well as the effectiveness of the policies and procedures that have been implemented. In addition to Service providers, includes significant incidents of attempted or actual occurrences of identity theft and management’s response, and any recommended changes to the program.
- Possesses In-depth knowledge of the Identity Theft Red Flag provisions of the Fair Credit Reporting Act (FCRA) - the Fair and Accurate Credit Transaction Act (FACT ACT). Uses professional knowledge, experience and analytical criteria to identify Fact Act Red Flag Identity Theft compliance risk and helps ensure that proper controls, procedures, processes and training are developed to mitigate these risks.
- Uses information gathered from various banks sources and supervised staff to detect Identity Theft Red Flags, patterns, trends and unusual activity. Ensures that investigations are completed and that

SARs are filed and include Identity Theft as a filing characteristic.

- May create risk matrix for use by the department's senior management in communicating Identity Theft Red Flags compliance risk and issues to senior management, committees and the Board of Directors and examiners.
- Ensures that monthly logs are maintained of all Identity Theft exceptions and provides feedback to Bankers to ensure that all exceptions are properly resolved in a timely manner. Quarterly reporting is provided to management reflecting the volumes of exceptions.
- Manages and support segments of the BSA/AML/OFAC compliance regulatory examinations and audits for assigned region/business segment/BSA/AML/OFAC compliance unit; responds to any deficiencies noted for assigned area and ensures that corrective actions are implemented.
- Interacts with managers, business units, peers in other functional areas and customers, as needed, to address or resolve Identity Theft Red Flags or BSA/AML/OFAC related compliance issues.
- May work on extremely complex projects and issues involving systems used to monitor, evaluate and analyze data related to AML monitoring requirements under the Identity Theft Red Flags regulation and BSA/AML/OFAC regulations.
- Participates in testing and evaluation of compliance with BSA/AML/OFAC requirements; participates in the evaluation of special projects or program enhancements.
- May orient, train, assign and review work assignments and results, and provide performance feedback to junior team members and bankers across the footprint.
- Each team member is expected to be aware of risk within their functional area. This includes observing all policies, procedures, laws, regulations and risk limits specific to their role. Additionally, they should raise and report known or suspected violations to the appropriate Company authority in a timely fashion.

Required Knowledge, Skills, & Abilities:

- Minimum Education: Bachelor's Degree in Business Administration or related discipline, or an equivalent combination of education and experience
- Minimum Experience: 5 - 7 years job specific experience
- Required Knowledge, Skills, & Abilities:
 - 7 years experience in AML/BSA compliance
 - High level knowledge of BSA/AML/OFAC laws and regulations
 - Proficient in Word, Excel and automated monitoring systems
 - Interpersonal skills and the ability to comfortably speak with individuals of all levels within and outside the company
 - Analytical skills and the ability to think through processes in order to determine various outcomes and their impact throughout the company

Preferred Knowledge, Skills, & Abilities:

- Certification in BSA/AML/OFAC compliance or fraud

If you're interested in this employment opportunity or you know someone who is interested, I encourage you to apply to this opportunity by visiting www.Synovus.com or by emailing your resume to my attention at EricFowler@Synovus.com