



**Synovus** is – and always has been – a place where business is personal. While we have different names in different places, we are one company – Synovus. We have the strength of a major financial institution while maintaining the personal relationships you’d expect from your bank around the corner. From everyday banking to corporate services, Synovus is **the bank of here**.

**Synovus** began with a single act of kindness in 1888, and our passion for serving others has been growing ever since. Our roots run deep in all of the communities we serve, and we are committed to helping friends, neighbors, and customers alike achieve their goals.

**Synovus** is currently recruiting for this wonderful employment opportunity located at its **Columbus, GA; Atlanta, GA or Birmingham, AL** location:

**Job Title:** Collections Compliance Analyst, Senior

**Job Summary:** Responsible for activities associated with the implementation of the Collections, Bankruptcy, OREO/Foreclosure, Recoveries and Repossessions Compliance Program, including monitoring compliance of operational units, analyzing risk assessments, and researching risk assessment based on regulations. Participates in all compliance control exams including review schedule.

**Job Duties and Responsibilities:**

- Reviews a wide variety of organizational policies and procedures to ensure compliance with federal regulations and internal standards.
- Reviews detailed departmental policies and procedures and analyzes to determine deficiencies, identify gaps and recommend new and/or revised departmental policies and procedures, approval processes and monitoring methods.
- Verifies compliance plans against applicable regulations and established policies and procedures.
- Receives risk assessments, analyzes the effectiveness of the plan, and identifies areas for improvement. Prioritizes issues in risk assessments based on level of exposure.
- Receives quarterly reports on status of risk monitoring and analyzes reported results, identifying trends and developing corrective actions where appropriate.
- Develops recommendations for corrective actions based on review findings, and works with department management to refine recommendations; develops presentations for department management on results of review; ensures that corrective actions have been implemented.
- Performs necessary self-testing as defined in policy and as deemed necessary for the Collections, OREO/Foreclosure, Bankruptcy and Repossessions areas.

- Recommends educational plans for department staff to ensure future compliance. If necessary, develops training plans, materials and resources used to educate employees on compliance program objectives.
- Receives confidential questions/concerns from team members concerning compliance situations; investigates questions/concerns to determine specifics and provides recommendations for resolution or refers concerns to appropriate individual(s) for follow-up.
- Monitors, analyzes and reports to appropriate departments of bank complaints registered by consumers in association with actions within Collections, Bankruptcies, OREO/Foreclosures, Recoveries and Repossessions areas.
- Each team member is expected to be aware of risk within their functional area. This includes observing all policies, procedures, laws, regulations and risk limits specific to their role. Additionally, they should raise and report known or suspected violations to the appropriate Company authority in a timely fashion.

**Required Knowledge, Skills, & Abilities:**

- Minimum Education: Bachelor's Degree in Business Administration or related discipline, or an equivalent combination of education and experience
- Minimum Experience: 5+ years job-related compliance experience
- Required Knowledge, Skills, & Abilities:
  - Advanced knowledge and understanding of consumer regulations
  - Proficiency in Excel, Word, PowerPoint
  - Ability to communicate effectively with team members as well as members of the business units
  - Analytical skills to identify root causes of deficiencies and to summarize and apply complex regulatory requirements to current processes
  - Excellent verbal and written communication skills

**Preferred Knowledge, Skills, & Abilities:**

If you're interested in this employment opportunity or you know someone who is interested, I encourage you to apply to this opportunity by visiting [www.Synovus.com](http://www.Synovus.com) or by emailing your resume to my attention at [EricFowler@Synovus.com](mailto:EricFowler@Synovus.com)