

Bank ATMs, ATM PIN Pads NOT Subject to Gov. Kemp's Suspension of PIN Pad Use in Shelter-In-Place Order

As Critical Infrastructure providers, banks ARE NOT required to suspend the use of PIN pads / keypads or touch screen features at their ATMs. That specific prohibition applies ONLY to non-critical businesses use of card-processing terminals. The order does list a series of actions that Critical Infrastructure providers "may" take to limit exposure, which includes discontinuing certain PIN-pad usage. The language of the order indicates that continued usage of ATMs is at the discretion of the institution. The Georgia Department of Banking and Finance agrees with this construction of the order.

Messages:

- Banks may continue to operate ATMs and their keypads or touch screen functions for PIN entries and other functions so long as they're regularly and properly sanitized.
- Customers are encouraged to sanitize their hands before and after using ATMs or contact with any surface or individual during bank visits. Appropriate signage should be posted on or near the ATM.